

Special Testing Notification

Our authorization coordinators will get authorization from your insurance company for your special testing. We start the authorization process 24-48 hours after your appointment, once chart notes and orders are received.

Know your insurance authorization timeline.

Below are the estimated amounts of time that it may take for your special testing authorization to be processed, depending on your insurance company. Once we have received authorization we will contact you to schedule the special testing appointment, either with Puget Sound Imaging or with one of our imaging partners.

5-10 Business Days

Aetna, Ambetter, BlueCross
 BlueShield, Cigna, First Choice,
 Humana, Kaiser, LifeWise, Medicare,
 MultiPlan, Molina Marketplace,
 Premera, Regence, Tribal Health,
 Tricare

7-14 Business Days

Amerigroup, CHPW, Coordinated
 Care, MedAdvantage, MODA
 Health, United Community Plan,
 United Healthcare

10-21 Business Days

Apple Health, DSHS,
 L&I, Workers Compensation,
 Molina, Molina Medicare,
 Triwest, United Medicare -
 AARP, VA

If you have not been contacted within the estimated time frame above, then contact your scheduler:

<u>Test name</u>	<u>Phone number and scheduler</u>
MRI and Open MRI	253.830.5215 for Puget Sound Imaging
CT/CAT, DEXA, EMG, Ultrasound and Bone Scan Joint Injection	253.582.7257 x19355
Spine Injection	253.582.7257 x19465 for Lakewood and x20489 for Tacoma/Gig Harbor
Doppler Study	253.582.7257 x20489
	253.582.7257 for your providers Medical Assistant

To receive testing results, schedule a follow-up appointment with your PSO provider by calling 253.582.7257.